

Terms and Conditions of Use of the “AI Chatbot” Service

1. Purpose

These Terms and Conditions of Use (hereinafter “T&Cs”) are intended to define the terms and conditions under which the company LA VIE SAUVAGE under the name in this site of Wanderly Trips (hereinafter “LA VIE SAUVAGE” or “we”) makes available to users (hereinafter “you” or the “User”) the automated conversational service based on artificial intelligence technology (hereinafter the “AI Chatbot”), accessible from the website <https://www.laviesauvage-rando.com/en/> (hereinafter the “Website”).

2. Acceptance of the T&Cs

Access to and/or use of the AI Chatbot constitutes your full and unconditional acceptance of these T&Cs. If you do not accept all or part of these conditions, you are advised not to use the service.

3. Description of the AI Chatbot

The AI Chatbot is designed to enhance your browsing experience on the Website. It notably allows:

1. automatic responses to frequently asked questions;
2. guided assistance for navigation;
3. the collection, when you choose to provide them, of certain personal data (e.g. name, surname, email, phone number, travel preferences) as part of a contact or call-back request.

4. Access to the Service

The AI Chatbot is available 24/7, except in cases of force majeure, events beyond the control of LA VIE SAUVAGE, maintenance operations, or possible outages. LA VIE SAUVAGE reserves the right to interrupt, suspend, or modify all or part of the service without notice, without incurring liability.

5. Processing of Personal Data

The processing of your personal data is governed by our policy available here:

<https://www.laviesauvage-rando.com/fr/politique-de-confidentialite>

6. Prohibited Conduct

When using the AI Chatbot, you must not:

- transmit illegal, defamatory, obscene, violent, or immoral content;
- impersonate third parties;
- infringe the rights of LA VIE SAUVAGE or third parties (notably intellectual property rights or image rights);
- disrupt or interfere with the operation of the service, notably through the introduction of viruses or malicious code;
- use the service for commercial purposes without prior authorization from LA VIE SAUVAGE.

7. Reliability Limits and Liability

1. No contractual value – The answers provided by the AI Chatbot are automatically generated and have no contractual value.

2. Official content – In case of contradiction or doubt, the information published on the Website shall prevail.

3. No guarantee – LA VIE SAUVAGE does not guarantee the accuracy, relevance, or reliability of the responses provided by the AI Chatbot.

4. Use at your own risk – You acknowledge that you use the AI Chatbot at your own risk and waive any claim against LA VIE SAUVAGE resulting from:

- the information provided by the AI Chatbot;
- the use or impossibility of using the service;
- any related direct or indirect damage (loss of data, business interruption, etc.).

8. Changes to the Service and T&Cs

LA VIE SAUVAGE reserves the right to amend and/or supplement these T&Cs or the features of the AI Chatbot at any time. You will be invited to review updates, which will be accessible on the Website. Continued use of the service after modification constitutes acceptance of the new T&Cs.

9. Suspension or Termination of the Service

LA VIE SAUVAGE may suspend or terminate access to the AI Chatbot, in whole or in part, without compensation, in particular in cases of:

- breach of these T&Cs;
- essential maintenance or technical upgrade;
- administrative or judicial decision;
- discontinuation of the service.

10. Governing Law and Jurisdiction

These T&Cs are governed by French law. In the event of a dispute relating to their interpretation, validity, and/or execution, and in the absence of an amicable settlement, the competent courts of Paris shall have exclusive jurisdiction, subject to applicable mandatory rules.

11. Entry into Force

These T&Cs enter into force as of 01/09/2025 and remain applicable until replaced by a new version.